

**From: John T**  
**Sent: Wednesday, August 31, 2016 5:24 PM**  
**To: Tony Massey**  
**Subject: Kudos to CPD**

Please accept and pass along to the Police Department the efficiency in which I just received an accident report. Before I hung up from the call requesting a copy of the report it was in my e-mail box.

Outstanding. I would have to give this a “exceeded customer expectations”!

Thank you for your service and be safe.

John T  
Columbia, Tennessee 38401